



Strategic Customer Solutions, LLC

Executive Search | Staff Augmentation | Career Coaching

(720) 524-3760

www.scsrox.com

Technical Support Engineer, Tier III

Founded in 2002, our client has established their company as an elite technology vendor known for continued innovation in the security information market. The company was admitted into the SC Magazine Innovator Hall of Fame in 2010 and is listed as a Red Herring Top 100 Technology Vendor. Based in sunny Colorado, they offer a culture which values its customers, employees and a balanced work/life environment. If you would like to work for an innovative, achievement-oriented product company, we welcome you to apply:

We are seeking a **Tier III Technical Support Engineer** to join the team at the corporate office in Colorado. The primary function for this role is to provide technical support to our client's customers. Secondly this role will support and participate in internal engineering and fulfillment related activities.

If this sounds like the opportunity for you, click on the link below to email your resume. Make sure and include a note telling us why you're the perfect person for the job.

[Technical Support Engineer III](#)

Please reference Job# TSE-WPM-09162011 in the subject line

Required Skills:

- 5+ years technical support experience
- Client software installation, integration, and configuration
- Windows Server installation, integration and configuration
- Windows SQL Server 2000/2005 – installation, integration and configuration
- *NIX Application installation, integration and configuration
- Logging systems (i.e., Syslog, Windows Event Log)
- Working knowledge of Windows AD Domain security and audit policies
- Solid understanding of TCP/IP protocols and routing
- Administration and/or Configuring of routers, switches, and firewall devices
- Solid communication and writing skills

Valued Skills:

- Start-up experience
- Security Information/Event Management solution experience
- Relevant industry certifications (i.e., CISSP, CISA, MCP)
- Degree in Computer Information Systems or Network Security